

**Fare Rules**

Fare Family	Fare Code	Payment	Flight, Date and Route Change	Name Change	Refund	Credit	No Show	Online Change
Regular	Y, YCH	At time of booking	Yes, permitted up to 2 hours prior to scheduled time of departure, subject to a \$22 change fee per passenger, per leg.	Yes, permitted up to 2 hours prior to scheduled time of departure, subject to a \$22 change fee per passenger, per leg.	Yes, permitted up to 2 hours prior to scheduled time of departure, subject to a \$44 refund fee per booking. Refunds must be processed through Skytrans Customer Service.	Yes, permitted up to 2 hours prior to scheduled time of departure, free of charge. Must be used within 12 months of booking date.	Loss of Fare	Yes
	YTMR, YTMRCH		Yes, flight and date changes permitted up to 2 hours prior to scheduled time of departure, subject to a \$22 change fee per passenger, per leg. Route and direction of travel changes are not permitted.	No	No	Yes, permitted up to 2 hours prior to scheduled time of departure, free of charge. Must be used within 12 months of booking date.	Loss of Fare	No
	S, SCH		Yes, permitted up to 24 hours prior to scheduled time of departure, subject to a \$22 change fee per passenger, per leg.	Yes, permitted up to 24 hours prior to scheduled time of departure, subject to a \$22 change fee per passenger, per leg.	Yes, permitted up to 2 hours prior to scheduled time of departure, subject to a \$44 refund fee per booking. Refunds must be processed through Skytrans Customer Service.	Yes, permitted up to 24 hours prior to scheduled time of departure, free of charge. Must be used within 12 months of booking date.	Loss of Fare	Yes
	STMR, STMTRCH		Yes, flight and date changes permitted up to 24 hours prior to scheduled time of departure, subject to a \$22 change fee per passenger, per leg. Route and direction of travel changes are not permitted.	No	No	Yes, permitted up to 24 hours prior to scheduled time of departure, free of charge. Must be used within 12 months of booking date.	Loss of Fare	No
Early Bird 2	M, B		Yes, permitted up to 24 hours prior to scheduled time of departure, subject to a \$55 change fee per passenger, per leg.	Yes, permitted up to 24 hours prior to scheduled time of departure, subject to a \$44 change fee per passenger, per leg.	No	Yes, permitted up to 24 hours prior to scheduled time of departure, subject to a \$44 cancellation fee per passenger, per leg. Must be used within 12 months of booking date.	Loss of Fare	Yes
	BTMR		Yes, flight and date changes permitted up to 24 hours prior to scheduled time of departure, subject to a \$44 change fee per passenger, per leg. Route and direction of travel changes are not permitted.	No	No	Yes, permitted up to 24 hours prior to scheduled time of departure, subject to a \$44 cancellation fee per passenger, per leg. Must be used within 12 months of booking date.	Loss of Fare	No
Early Bird 1	T, H, HCH		Yes, permitted up to 24 hours prior to scheduled time of departure, subject to a \$55 change fee per passenger, per leg.	Yes, permitted up to 24 hours prior to scheduled time of departure. provided the fare is upgraded, subject to a \$44 change fee per passenger, per leg.	No	Yes, permitted up to 24 hours prior to scheduled time of departure, subject to a \$44 cancellation fee per passenger, per leg. Must be used within 12 months of booking date.	Loss of Fare	Yes
	HTMR, HTMRCH		Yes, flight and date changes permitted up to 24 hours prior to scheduled time of departure, subject to a \$44 change fee per passenger, per leg. Route and direction of travel changes are not permitted.	No	No	Yes, permitted up to 24 hours prior to scheduled time of departure, subject to a \$44 cancellation fee per passenger, per leg. Must be used within 12 months of booking date.	Loss of Fare	No
Special	Q	No	No	No	No	Loss of Fare	No	
Compassionate Fare	CO	Yes, flight and date changes permitted up to 24 hours prior to scheduled time of departure, subject to a \$44 change fee per passenger, per leg. Route and direction of travel changes are not permitted.	Yes, permitted free of charge provided new passenger is confirmed on list provided by local council and/or funeral director.	No	Yes, permitted up to 24 hours prior to scheduled time of departure, subject to a \$44 cancellation fee per passenger, per leg. Must be used within 12 months of booking date.	Loss of Fare	No	

## **Regular**

### Y, YCH

- Full payment must be made at the time of booking.
- Flight, date and route changes are permitted up to 2 hours prior to scheduled time of departure, subject to a \$22 change fee per passenger, per leg.
- Name changes are permitted up to 2 hours prior to scheduled time of departure, subject to a \$22 change fee per passenger, per leg.
- For any changes, the new fare must be of equal or higher value than the original fare. If the originally purchased fare is not available, the difference must be paid in addition to any applicable change fees.
- Cancellations are permitted up to 2 hours prior to scheduled time of departure, free of charge. Cancelled tickets may be refunded or held in credit for future use.
- Refunds are subject to a \$44 refund fee per booking. All refunds must be processed through Skytrans Customer Service. Any credit card surcharges or change fees paid remain non-refundable. If fare has been upgraded from a non-refundable fare type, the fare remains non-refundable.
- Tickets held in credit must be used within 12 months of booking date.
- Failure to check-in for the flight by the deadline specified in the Terms & Conditions, or not showing up for the flight (no show) will result in a loss of fare.
- Online changes are permitted.

### YTMR, YTMRCH

- Valid under the Queensland Government Local Fare Scheme for eligible passengers only.
- Must be purchased as part of a return booking.
- Full payment must be made at the time of booking.
- Flight and date changes are permitted up to 2 hours prior to scheduled time of departure, subject to \$22 change fee per passenger, per leg.
- Route, name and direction of travel changes are not permitted.
- For any changes, the new fare must be of equal or higher value than the original fare. If the originally purchased fare is not available, the difference must be paid in addition to any applicable change fees.
- Cancellations are permitted up to 2 hours prior to scheduled time of departure, free of charge. Cancelled tickets may be held in credit for future use. Fare is non-refundable.
- Tickets held in credit must be used within 12 months of booking date.
- Failure to check-in for the flight by the deadline specified in the Terms & Conditions, or not showing up for the flight (no show) will result in a loss of fare.
- Online changes are not permitted.

### S, SCH

- Full payment must be made at the time of booking.
- Flight, date and route changes are permitted up to 24 hours prior to scheduled time of departure, subject to a \$22 change fee per passenger, per leg.
- Name changes are permitted up to 24 hours prior to scheduled time of departure, subject to a \$22 change fee per passenger, per leg.
- For any changes, the new fare must be of equal or higher value than the original fare. If the originally purchased fare is not available, the difference must be paid in addition to any applicable change fees.
- Cancellations are permitted up to 24 hours prior to scheduled time of departure, free of charge. Cancelled tickets may be refunded or held in credit for future use.
- Refunds are subject to a \$44 refund fee per booking. All refunds must be processed through Skytrans Customer Service. Any credit card surcharges or change fees paid remain non-refundable. If fare has been upgraded from a non-refundable fare type, the fare remains non-refundable.
- Tickets held in credit must be used within 12 months of booking date.
- Failure to check-in for the flight by the deadline specified in the Terms & Conditions, or not showing up for the flight (no show) will result in a loss of fare.
- Online changes are permitted.

### STM, STMCH

- Valid under the Queensland Government Local Fare Scheme for eligible passengers only.
- Must be purchased as part of a return booking.
- Full payment must be made at the time of booking.
- Flight and date changes are permitted up to 24 hours prior to scheduled time of departure, subject to \$22 change fee per passenger, per leg.
- Route, name and direction of travel changes are not permitted.
- For any changes, the new fare must be of equal or higher value than the original fare. If the originally purchased fare is not available, the difference must be paid in addition to any applicable change fees.
- Cancellations are permitted, up to 24 hours prior to scheduled time of departure, free of charge. Cancelled tickets may be held in credit for future use. Fare is non-refundable.
- Tickets held in credit must be used within 12 months of booking date.
- Failure to check-in for the flight by the deadline specified in the Terms & Conditions, or not showing up for the flight (no show) will result in a loss of fare.
- Online changes are not permitted.

## Early Bird 2

### M, B

- Full payment must be made at the time of booking.
- Flight, date and route changes are permitted up to 24 hours prior to scheduled time of departure, subject to a \$55 change fee per passenger, per leg.
- Name changes are permitted up to 24 hours prior to scheduled time of departure, subject to a \$44 change fee per passenger, per leg.
- For any changes, the new fare must be of equal or higher value than the original fare. If the originally purchased fare is not available, the difference must be paid in addition to any applicable change fees.
- Cancellations are permitted up to 24 hours prior to scheduled time of departure. Cancelled tickets may be held in credit for future use. Fare is non-refundable.
- Tickets held in credit are subject to a \$44 cancellation fee per passenger, per leg. Credit must be used within 12 months of booking date.
- Failure to check-in for the flight by the deadline specified in the Terms & Conditions, or not showing up for the flight (no show) will result in a loss of fare.
- Online changes are permitted.

### BTMR

- Valid under the Queensland Government Local Fare Scheme for eligible passengers only.
- Must be purchased as part of a return booking.
- Full payment must be made at the time of booking.
- Flight and date changes are permitted up to 24 hours prior to scheduled time of departure, subject to \$44 change fee per passenger, per leg.
- Route, name and direction of travel changes are not permitted.
- For any changes, the new fare must be of equal or higher value than the original fare. If the originally purchased fare is not available, the difference must be paid in addition to any applicable change fees.
- Cancellations are permitted up to 24 hours prior to scheduled time of departure. Cancelled tickets may be held in credit for future use. Fare is non-refundable.
- Tickets held in credit are subject to a \$44 cancellation fee per passenger, per leg. Credit must be used within 12 months of booking date.
- Failure to check-in for the flight by the deadline specified in the Terms & Conditions, or not showing up for the flight (no show) will result in a loss of fare.
- Online changes are not permitted.

## Early Bird 1

### T, H, HCH

- Full payment must be made at the time of booking.
- Flight, date and route changes are permitted up to 24 hours prior to scheduled time of departure, subject to a \$55 change fee per passenger, per leg.
- Name changes are permitted up to 24 hours prior to scheduled time of departure, provided the fare is upgraded, along with a \$44 change fee per passenger, per leg.
- For any changes, the new fare must be of equal or higher value than the original fare. If the originally purchased fare is not available, the difference must be paid in addition to any applicable change fees.
- Cancellations are permitted up to 24 hours prior to scheduled time of departure. Cancelled tickets may be held in credit for future use. Fare is non-refundable.
- Tickets held in credit are subject to a \$44 cancellation fee per passenger, per leg. Credit must be used within 12 months of booking date.
- Failure to check-in for the flight by the deadline specified in the Terms & Conditions, or not showing up for the flight (no show) will result in a loss of fare.
- Online changes are permitted.

### HTMR, HTMRCH

- Valid under the Queensland Government Local Fare Scheme for eligible passengers only.
- Must be purchased as part of a return booking.
- Full payment must be made at the time of booking.
- Flight and date changes are permitted up to 24 hours prior to scheduled time of departure, subject to \$44 change fee per passenger, per leg.
- Route, name and direction of travel changes are not permitted.
- For any changes, the new fare must be of equal or higher value than the original fare. If the originally purchased fare is not available, the difference must be paid in addition to any applicable change fees.
- Cancellations are permitted up to 24 hours prior to scheduled time of departure. Cancelled tickets may be held in credit for future use. Fare is non-refundable.
- Tickets held in credit are subject to a \$44 cancellation fee per passenger, per leg. Credit must be used within 12 months of booking date.
- Failure to check-in for the flight by the deadline specified in the Terms & Conditions, or not showing up for the flight (no show) will result in a loss of fare.
- Online changes are not permitted.

## Special

### Q

- Full payment must be made at the time of booking.
- Flight, date and route changes are not permitted.
- Name changes are not permitted.
- Cancellations are not permitted. Fare is non-refundable.
- Failure to check-in for the flight by the deadline specified in the Terms & Conditions, or not showing up for the flight (no show) will result in a loss of fare.
- Online changes are not permitted.

## Compassionate Fare

### CO

- Valid for passengers travelling for compassionate reasons only. Passenger must be confirmed on list provided by local council and/or funeral director.
- Full payment must be made at the time of booking.
- If purchased as part of a return booking the return date must be within 2 weeks of the first travel date.
- Full payment must be made at the time of booking.
- Flight and date changes are permitted up to 24 hours prior to scheduled time of departure, subject to a \$55 change fee per passenger, per leg.
- Route changes are not permitted.
- Name changes are permitted up to 24 hours prior to scheduled time of departure free of charge, provided the new passenger is also confirmed on the list provided by local council and/or funeral director.
- Cancellations are permitted up to 24 hours prior to scheduled time of departure. Cancelled tickets may be held in credit for future use. Fare is non-refundable.
- Tickets held in credit are subject to a \$44 cancellation fee per passenger, per leg. Credit must be used within 12 months of booking date.
- Failure to check-in for the flight by the deadline specified in the Terms & Conditions, or not showing up for the flight (no show) will result in a loss of fare.
- Online changes are not permitted.

## RASS Fare

### RASS, RASSCH, RASSHUNT

- Full payment must be made at the time of booking.
- Flight, date and route changes are permitted up to 2 hours prior to scheduled time of departure free of charge.
- Name changes are permitted up to 2 hours prior to scheduled time of departure free of charge.
- Cancellations are permitted up to 2 hours prior to scheduled time of departure. Cancelled tickets may be refunded or held in credit for future use.
- Refunds are subject to a \$44 cancellation fee per passenger, per leg. All refunds must be processed through Skytrans Customer Service. Any credit card surcharges or change fees paid remain non-refundable. If fare has been upgraded from a non-refundable fare type, the fare remains non-refundable.
- Tickets held in credit are subject to a \$44 cancellation fee per passenger, per leg. Credit must be used within 12 months of booking date.
- Failure to check-in for the flight by the deadline specified in the Terms & Conditions, or not showing up for the flight (no show) will result in a loss of fare.
- Online changes are not permitted.